**Mohammad Hamza**

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**EXPERIENCE SUMMARY**

* 4.5 years of experience in IT, specializing as a QA Automation Engineer within the Retail Domain
* Experienced in implementing effective QA strategies, processes, and methodologies.
* Strong leadership abilities and excellent communication skills.
* Proven track record of driving continuous improvement and fostering collaboration within teams.
* Accountable for comprehending project requirements and assessing system dependencies by engaging with Project Stakeholders and Business Users regularly.
* Provide comprehensive effort estimations and analyze story point consumption for each release.
* Enhance system quality by identifying functionality errors, recommending corrective action plans, and implementing improvement solutions.
* Conduct training sessions and offer technical guidance to the team on application software.
* Regularly maintain code standards and best practices.
* Expertise in consolidating automated tests and reducing manual tests.
* Experience in creating Test Automation Framework from scratch using **Microsoft Playwright** using JavaScript (Had created several Test Automation Frameworks for client)
* Experience in creating Test Automation Framework using Selenium and Java
* Proficient in developing and continuously utilizing automation scripts to identify intermittent issues using Playwright tool along with Copilot
* Experience in **API testing** using **Postman.**
* Familiar with Agile methodologies using JIRA tools.
* Actively participate in defect triage and daily standup meetings.
* Provide regular status reports to Project Stakeholders.
* Possess strong communication skills and adept at learning new technologies, delivering results both independently and as part of a team.
* Good debugging, problem solving and analytical skills.

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**EDUCATIONAL QUALIFICATION**

| **Degree and Date** | **Institute** | **Major and Specialization** |
| --- | --- | --- |
| M.C.A(2022-2024) | SASTRA University,  Thajanvur | Advanced Concepts of Computer Science |

**PROFESSIONAL EXPERIENCE**

| **Organization** | **Years Of Experience** | **Designation** |
| --- | --- | --- |
| TATA Consultancy Services | 4.5 years | Senior Test Engineer |

**CERTIFICATIONS**

* Salesforce Certified AI Associate
* Tosca- Automation Engineer Level 1 Certified.
* Tosca- Test Design Specialist Level 1 Certified.
* Tosca- Automation Specialist Level 1 Certified.
* Tosca- Automation Specialist Level 2 Certified.
* Tosca- qTest Fundamentals
* IBM- Python for Data Science

**TECHNICAL SKILLS**

| **Domain** | Retail |
| --- | --- |
| **Programming**  **Languages** | Java, JavaScript, C++, Python |
| **Operating System** | Windows, Linux |
| **Technology / Automation Tools** | Microsoft Playwright Tricentis Tosca  Selenium Webdriver |
| **CRM/ERP** | Salesforce |

**PROJECTS**

**Assignments #1**

| **Project Name** | Enterprise |
| --- | --- |
| **Customer** | Woolworths Limited |
| **Period** | June 2023– Till Now |
| **Responsibilities** | * Develop and implement QA strategies, policies, and procedures to ensure quality standards are met. * Responsible for understanding business requirements by interacting with Project Team, stakeholders and Business Analyst. * Develop automation scripts in Playwright and guiding other team members as well * Monitor and analyze test results, identifying areas for improvement and implementing corrective actions. * Ensure compliance with industry standards, regulations, and best practices. * Manage QA tools and technologies, evaluating new tools and implementing enhancements as needed. * Collaborate with stakeholders to address quality issues and drive resolution. * Provide regular reports and updates on QA metrics, status, and progress to senior management. * Continuously improve QA processes and methodologies to enhance efficiency and effectiveness. |
| **Tools Utilized** | Jira  QTest  Microsoft Playwright |

**Assignments #2**

| **Project Name** | Myer Pty Ltd |
| --- | --- |
| **Customer** | Cushman and Wakefield |
| **Period** | May 2022– May 2023 |
| **Responsibilities** | * Played a role in creating and maintaining tests on Salesforce * Actively engaged in Defect triage and participated in Daily standup meetings. * Created automation scripts and consistently utilized them to identify intermittent issues. * Performed Functional, Regression and Smoke tests for the Application. * Provided regular Status reports to Project Stakeholders, emphasizing Risks, Issues, and Mitigations |
| **Tools Utilized** | Jira  TOSCA |

**Assignments #3**

| **Project Name** | ADO Staffing |
| --- | --- |
| **Customer** | Adecco |
| **Period** | Aug 2020 – June 2022 |
| **Responsibilities** | * Engaged proactively in Defect triage and attended Daily standup meetings. * Continuously developed automation scripts to detect intermittent issues. * Conducted technical analysis to pinpoint areas for enhancing software quality. * Produced Design documents and Process diagrams. * Developed and validated the product according to business requirements. |
| **Tools Utilized** | Jira  Selenium with Cucumber and TestNG HPALM |

**PERSONAL INFORMATION**

| NAME | Mohammad Hamza |
| --- | --- |
| Date of Birth | 03-02-1999 |
| SEX | Male |
| NATIONALITY | Indian |
| DATE OF JOINING | 24-08-2020 |
| LOCATION | Lucknow |

**PASSPORT DETAILS**

| **Name as on Passport** | **Passport Number** | **Date of issue** | **Expiry Date** | **Place of issue** |
| --- | --- | --- | --- | --- |
| Mohammad Hamza | R0492325 | 25/05/2017 | 24/05/2027 | Lucknow |

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: Lucknow

Date: 03-Mar-2025 **MOHAMMAD HAMZA**